## Entice—Me

## **Quality Policy**

The Entice Me Trust mandate is to safely deliver quality food, prepared to the highest food safety standards, to our corporate catering and event clients, our café and home delivery patrons. This mandate is realised through the delivery of our services within the framework of the Entice Me Trust Business Strategy and with the mindset of 'Food + Passion' delivers quality food and service every time.

The strategic themes are:

Use quality Australian grown and locally sourced produce.

Produce food that is consistently exceeds customer expectations.

Deliver what the customer wants on time and on budget.

Minimise impact on the environment by ensuring organic waste is recycled.

Integrate appropriate safety and environmental practices into all activities.

Ensure all staff are equipped with the knowledge and competencies suitable to perform their work.

Encourage all staff to take control of and responsibility for their work.

Ensure resources such as tools, equipment, materials, and workplaces are fit for purpose.

Establish and maintain effective management systems.

Drive continuous improvement throughout our business to better meet customer needs and our own performance requirements.

The Entice Me Trust management team are fully committed to working with staff in the achievement of these goals.

Kym Carson

Entice Me Trust

April 20, 2020